**U9-FAQ**

**Q1：System Requirement?**

Answer: Compatible with WindowsXP/7/8/8.1/10

**Q2：What is Auto-Install Wireless Adapter?**

Answer: With internal drive, U9 can automatically complete installation once plugged into your computer. Releasing you from

troublesome configuration and installation using CD or drive.

**Q3：Can U9 use in MAC and linux system?**

Answer：No

**Q4: If customer want to use Adapter in MAC and linux system, what should they do?**

Answer：Please refer to U12, U6, U1, W311MA (With drive installation)

**Q5：Wireless Security of U9？**

Answer：WPA-PSK/WPA2-PSK、WPA/WPA2、WEP

**Q6：Can U9 used as SoftAP mode?**

Answer：Yes, internal drive does not have UI interface, please download other third-party software such as CM free WiFi, 360 free WiFi

**Q7：Cannot pop up installation driven page, what should I do?**

Answer：Can install manually. Computer> CD (CD drive) > tap the Setup application to install. (you can check related FAQ on official website)

**Q8：If Anti-Virus Software blocks installation, what should I do?**

Answer: Please exit Anti-Virus Software during installation.

**Q9：PC pops up “Failed to install devices drive” even you finish drive installation, what should I do?**

Answer：The application will not be affected. System will install or update the drive when PC can access the internet.

**Q10：Whether Letv can be use with U9?**

Answer: Please ask Letv company for help to confirm if U9 drive is installed in Letv.

**Q12：Whether U9 can be used in laptop? Network delay when playing LOL?**

Answer：MMORPG requires network performance with high quality. Please make sure working with less WiFi signal interference.

**Q13：Signal Rate of U9？**

Answer：5GH: 433Mbps，2.4GH: 200Mbps with 256QAM techniques. (Router must support 256QAM techniques)

**Q14：USB port of U9？**

Answer：2.0.